

# University of Pretoria Yearbook 2024

## Process optimisation 781 (BMK 781)

**Qualification** Postgraduate

**Faculty** Faculty of Engineering, Built Environment and Information Technology

Module credits 16.00

NQF Level 08

**Prerequisites** No prerequisites.

**Contact time** 24 contact hours

**Language of tuition** Module is presented in English

**Department** Industrial and Systems Engineering

**Period of presentation** Semester 1 or Semester 2

### **Module content**

Process optimisation is an engineering discipline which focuses on the tools and techniques used specifically for business process analysis, design, and optimisation. As physics determines the physical behaviour of tangibles, process physics forms the foundation of business process behaviour. Traditionally, operations research techniques are used by Industrial Engineers to optimise business processes, process optimisation provides a more focused approach using techniques such as Social Network Analysis, System Dynamics, image profiling and process mining to uncover analytical models.

The outcome of this course is to enable the student to create an integrated, analytical business process behaviour profile. This supports the analysis, design and optimisation of business processes in a Business Engineering lifecycle. The following topics are covered in the course:

- Standard Process Physics principles, facts and models.
- Process Intelligence
- Adaptive process control and SMART processes
- · Robustness and complexity analysis
- Process mining
- Social Network Analysis

Process optimisation requires an understanding of operations research within the business engineer framework. This course requires a full understanding of undergraduate Industrial Engineering modules as well as a postgraduate understanding of resource optimisation and enterprise architecture.

#### **General Academic Regulations and Student Rules**

The General Academic Regulations (G Regulations) and General Student Rules apply to all faculties and registered students of the University, as well as all prospective students who have accepted an offer of a place at the University of Pretoria. On registering for a programme, the student bears the responsibility of ensuring that



they familiarise themselves with the General Academic Regulations applicable to their registration, as well as the relevant faculty-specific and programme-specific regulations and information as stipulated in the relevant yearbook. Ignorance concerning these regulations will not be accepted as an excuse for any transgression, or basis for an exception to any of the aforementioned regulations. The G Regulations are updated annually and may be amended after the publication of this information.

#### Regulations, degree requirements and information

The faculty regulations, information on and requirements for the degrees published here are subject to change and may be amended after the publication of this information.

#### University of Pretoria Programme Qualification Mix (PQM) verification project

The higher education sector has undergone an extensive alignment to the Higher Education Qualification Sub-Framework (HEQSF) across all institutions in South Africa. In order to comply with the HEQSF, all institutions are legally required to participate in a national initiative led by regulatory bodies such as the Department of Higher Education and Training (DHET), the Council on Higher Education (CHE), and the South African Qualifications Authority (SAQA). The University of Pretoria is presently engaged in an ongoing effort to align its qualifications and programmes with the HEQSF criteria. Current and prospective students should take note that changes to UP qualification and programme names, may occur as a result of the HEQSF initiative. Students are advised to contact their faculties if they have any questions.